HOMELESSNESS Network
Réseau des SANS-ABRI
ENDAASGWOK MAAMWI-NAADMAAGEWIN

City of Greater Sudbury

Service Guide

October 2026

Where to Call for Help

Emergency Numbers

Police, Ambulance & Fire ➤ 911

Police Non-Emergency ➤ 705-675-9171

Poison Control ➤ 1-800-268-9017

Victim Services ➤ 705-522-6970

Suicide Crisis Helpline ➤ 9-8-8

Crisis Intervention & Mobile Crisis Team ➤ 705-675-4760

Office Hours:---------- 8:30 am – 10 pm
Mobile Hours ---------- 10 am – 10 pm
127 Cedar Street, Sudbury
https://www.hsnsudbury.ca/portalen/Programs-and-Services/Mental-Health-and-Addictions/Crisis-Intervention-Services

City Services ➤ Call 311 (Used needle pick-up)

Social Services Information ➤ Call 211

Warm Line – Pre-crisis telephone support service ➤ 1-866-856-9276

Hours: ---------- 6 pm – midnight, 365 days of the year

➤ https://www.nisa.on.ca

Kids Help Phone ➤ 1-800-668-6868

➤ https://www.kidshelpphone.ca/Teens/PhoneUs.aspx

Extreme Cold Weather Alert Outreach ➤ 705-688-6975
(Nov. 1st to March 31st)

Angels of Hope Against Human Trafficking ➤ 705-822-8630

➤ https://www.aohagainsttrafficking.ca
Email: help@aohagainsttrafficking.ca

Are You Homeless?

Shelters

Salvation Army, Cedar Place Women & Family Shelter ➤ 705-586-3293
For women and Families
261 Cedar Street

YWCA Genevra House ➤ 705-674-2210
For women fleeing domestic violence (Accessible 24/7)
370 St-Raphael Street
https://ywcasudbury.ca/programs/genevra-house-shelter/

Off the Street — CMHA-SM ➤ 705-562-8512
Hours: ----------10 pm – 8 am
Low barrier emergency shelter and assistance with Intake to By Name List
200 Larch Street

Safe Harbour House for Women and Gender Diverse People – Elizabeth Fry Society ➤ 705-885-1060 or 705-674-1364
Hours: ---------- 9 pm – 8 am Open every night
307 Cedar Street

City of Greater Sudbury Client Navigators ➤ 705-675-2411 press 0
Drop in M-F, 9th Floor, 199 Larch St in O.W. office.
Email: clientnavigator@greatersudbury.ca

Housing

City of Greater Sudbury Housing Services

Apply for Subsidized Housing ➤ 705-671-2489 ext. 4678

199 Larch Street, Suite 603

Step 1

Where new applications are brought, waitlist maintenance, bring ID, verification of all sources of income, 3 months of bank statements.

Greater Sudbury Housing ➤ 705-674-8323

401–10 Elm Street, Elm Place

Step 2

Client can book viewings.

Step 3

Once housed with GSHC file maintenance reports, pay rent.

Native People of Sudbury Development Corporation ➤ 705-674-9996

Application for Native Housing

68 Xavier Street

N'Swakamok Native Friendship Centre ➤ 705-674-2128

Aboriginal Homeless and Housing Support Program

110 Elm Street

https://www.nfcsudbury.org

Ontario Aboriginal Housing Services (OAHS) ➤ 705-256-1876
Aboriginal Homeless and Housing Support Program
54 Elgin Street, Suite 101

FINANCIAL SUPPORTS

Ontario Works ➤ 705-675-2411
Contact worker to apply for CHPI Fund
199 Larch Street, 9th floor

Ontario Disability Support Program (ODSP) ➤ 705-564-4515
Contact worker to apply for CHPI, LEAP, OESP applications
199 Larch Street, 5th Floor

HousingSupport Program, Homelessness Network ➤ 705-675-6422
Housing Support Program (CHPI, LEAP, OESP)
Financial assistance for rent and utilities for low income individuals and families (not on O.W. or ODSP)

Tax assistance with Sudbury Community Service Center
https://www.sudburycommunityservicecentre.ca/fec

Homelessness Network Central Intake

John Howard Society of Sudbury ➤ 705-673-9576 / 705-207-7621
Intake & Assessment Worker
204 Pine Street

Intake and By-Name List registration ➤ 705-280-7888
Intake & Assessment Worker

L'Association des jeunes de la rue
Outreach — 705-207-8285 (cell phone)

Meals

Blue Door Soup Kitchen

Monday to Friday:---------- 11 am – 1:30 pm
344 Elgin Street
https://www.bluedoorsoup.ca

Elgin Street Mission ➤ 705-673-2163

Monday to Friday:---------- Breakfast from 8:00 am – 9:30 am
Saturday/Sunday:---------- Brunch from 10 am – 12 pm
Daily: ---------- Supper from 5 pm – 7 pm
344 Elgin Street
https://www.themission.ca

Food Banks

Holy Redeemer Food Bank ➤ 705-566-9409
Call in by Tuesday
Pick-up Thursday: ---------- 3 pm – 5 pm
1422 Bancroft Drive

Inner City Home ➤ 705-675-7550
Monday to Friday: ---------- 1 pm – 4 pm
251 Elm Street, West

New Sudbury Food Bank ➤ 705-675-7550
Tuesday and Thursday: ------- 10 am – 12 pm
1169 Dollard Avenue

St. Matthews Lutheran Church ➤ 705-673-2933
Wednesdays: ---------- 9 am – 1 pm
264 Mackenzie Street

Salvation Army Community Services Food Bank ➤ 705-673-5893, ext 204
Morning Hours (Monday–Friday): ---------- 9:00 am – 12:15 pm
Afternoon Hours (Monday, Wednesday & Friday): ---------- 1:00 pm – 2:30 pm
450 Notre Dame, Unit 109

St. Vincent de Paul Society, Val Caron ➤ 705-897-1212
Every third week of the month: 10 am – 1 pm
2506 Hwy. 69 North, Val Caron

Pregnancy Care Center/Infant Food Bank ➤ 705-673-5003
1032 LaSalle Boulevard, Sudbury

Employment

YMCA of Northeastern Ontario ➤ 705-674-2324
Job search, employment and training programs for youth and adults
10 Elm Street, Elm Place, Suite 132
https://www.ymcaneo.ca/jobs/

Spark Employment Services ➤ 705-671-2544
Job Search, work-shops, e-learning, second career, youth job link
Free Internet for registered clients
435 Notre Dame Ave., Suite 102
https://www.sudburyemployment.ca/

Gezhtoojig Employment & Training ➤ 705-524-6772
Aboriginal employment programs
117 Elm Street https://gezhtoojig.ca

March of Dimes Canada ➤ 705-674-3377
Serves individuals living with employment barriers
Rainbow Mall, 10 Elm St. #30
https://www.marchofdimes.ca/EN/programs/employment/Pages/ContactUsEmp.aspx
https://www.modcemploymentservices.ca/

Northern Vocational Services ➤ 705-674-4141
Provides supports and skills to access labor force
117 Elm Street, Sudbury https://www.northernvocationalservices.com

Employment Options Emploi ➤
Sudbury: 705-560-1562 — 1560 Lasalle Boulevard
Chelmsford: 705-855-1562 — 3183 Errington, Unit 5
Val Caron: 705-897-5627 — 3140, 69 N, Val Est Mall
Hours of operation:---------- 9 am to 5 pm, Thursdays until 7 pm
https://employmentoptions.ca

Access to Free Internet

Greater Sudbury Public Library ➤ 705-673-1155
74 Mackenzie Street
https://www.sudburylibraries.ca/en/

YMCA of Northeastern Ontario ➤ 705-674-2324
Need to register
10 Elm Street, Elm Place, Suite 132
https://www.ymcaneo.ca/jobs/

Independent Living ➤ 705-675-2121
Need to register
125 Durham Street
https://www.ilsm.ca

Réseau ACCESS Network ➤ 705-688-0500
111 Larch Street, 4th Floor, Suite 400, Sudbury
https://www.reseauaccessnetwork.com/
Access for clients only

Atikameksheng Anishnawbek Community Hub
Outreach & Coordination of Services for Atikameksheng Band Members
66 Elm Street, Suite 107,
Outreach Contacts: 705-692-3651 (Ext. 1501 or 1503)

Access to Free Phone

John Howard Society of Sudbury ➤ 705-673-9576
204 Pine Street
https://johnhoward.on.ca/sudbury/

Elizabeth Fry Society of Northeastern Ontario ➤ 705-673-1364
204 Elm Street
https://www.efryneo.com/

N'Swakamok Native Friendship Centre ➤ 705-674-2128
110 Elm Street
https://www.nfcsudbury.org

YMCA of Northeastern Ontario ➤ 705-674-2324
Elm Place
10 Elm Street, Suite 132
https://www.sudbury.ymca.ca/employment/

Réseau ACCESS Network ➤ 705-688-0500
111 Larch Street, 4th Floor, Suite 400, Sudbury
https://www.reseauaccessnetwork.com/

Samaritan Centre Drop-in, Internet, and Phone
Monday to Friday:---------- 1 pm – 4 pm

Clothing & Household Items

John Howard Society of Sudbury ➤ 705-673-9576
Monday to Friday:---------- 9 am – 4:30 pm
204 Pine Street
https://johnhoward.on.ca/sudbury/
Clothes for men only

Elizabeth Fry Society of Northeastern Ontario ➤ 705-673-1364
Monday to Friday:---------- 9 am – 4 pm
204 Elm Street
https://www.efryneo.com/

Better Beginnings Better Futures — Community Closet ➤ 705-671-1941
Tuesday & Thursday: --------- 10 am – 1 pm
Saturday:---------- 11 am – 2 pm
450 Morin Avenue
https://betterbeginningssudbury.ca/community-closet/

Sudbury Women's Center ➤ 705-673-1916
Mon., Tues. & Thurs. : ------- 9 am – 4 pm
Wednesday: ---------- 1 pm – 8 pm
Friday:----------9 am – 11:30 pm
174 Douglas Street, Suite 201
https://www.facebook.com/sudburywomenscentre/

St. Vincent de Paul Society, Sudbury ➤ 705-521-4627
Open Tuesday, Friday, Saturday: 10 am to 3 pm
553 Lavoie Street, Sudbury

St. Vincent de Paul ➤ 705-897-1212
Referral, $40 delivery charge in city, $30 in Valley area
2506 Hwy. 69 North, Val Caron

L'Association des jeunes de la rue ➤ 705-207-8285
Community Outreach

Personal Needs

Showers, Laundry, Haircuts

Elgin Street Mission ➤ 705-673-2163
344 Elgin Street
HAIRCUTS : *Monday: -------- 9 am – 1 pm*

Medical

Sudbury District Nurse Practitioner Clinic ➤ 705-673-3721
Monday to Friday:---------- 8 am – 2:30 pm (Closed Noon – 1:00 pm)
Walk in hours:---------- 9 am – 10:30 am
Call or come in to make an appointment.
Primary health and social worker available.
200 Larch Street

NORTHWOOD MEDICAL CLINICS

80 Elm Street ➤ 705-809-7915
Monday – Friday: ---------- 9 am – 5 pm

1280 LaSalle Boulevard ➤ 705-806-7915
Monday to Friday:---------- 8 am – 9 pm
Saturday / Sunday:---------- 8 am – 6 pm

2009 Long Lake Road
Monday to Friday:---------- 8 am – 9 pm ➤ (705-522-3380)
Saturday / Sunday:---------- 8 am – 4 pm ➤ (705-809-7915)

Brady Clinic ➤ 705-688-8833
Monday to Friday:---------- 8 am – 9 pm
359 Riverside Drive, Suite #101

Minnow Lake Medical Clinic ➤ 705-222-6337
Monday to Thursday: -------- 8 am – 4 pm
Friday:8 am – 12 pm
1975 Bancroft Drive

Notre Dame Walk-In Clinic ➤ 705-671-9797
Monday to Thursday:--------- 4 pm – 8 pm
430 Notre Dame Avenue

Dental

Cambrian Dental Clinic ➤ 705-524-7366

1400 Barrydowne Rd, Room 2238, Cambrian campus. FREE dental care by supervised dentistry students

https://cambriancollege.ca/campus-life/student-health/dental-clinic/

Thrift Stores

Jarret Value Center ➤ 705-525-5100

Monday to Friday:---------- 10 am – 3:30 pm
Saturday:---------- 9:30 am – 4:30 pm
760 Notre Dame Avenue

Sudbury Women's Center ➤ 705-673-1916

Monday: ---------- 9 am – 11:30 am
Tuesday to Thursday: ------- 9 am – 11 am & 1 pm to 4 pm
Friday & Weekend: ---------- Closed

174 Douglas Street, Suite 201

Addiction Services

HSN Withdrawal Management Service ➤ 705-671-7366
Short-term withdrawal management for individuals who need time to detox before treatment begins
336 Pine Street

Safe Beds Program (HSN) ➤ 705-671-7366
Crisis shelter through HSN for non-violent individuals with no housing, short-term stay of 7–10 days.
Located at 336 Pine Street

R.A.A.M. (Rapid Access Addiction Medicine) Clinic ➤ 705-523-7100, ext. 1875
Treatment for alcohol or opiod use.
Open Monday to Friday:------ 8:00 am – 4:00 pm
127 Cedar Street, 2nd Floor, Sudbury

Outpatient Addictions and Gambling Services ➤ 705-523-4988, ext. 4211
This service offers a wide range of individual and group counselling and outpatient treatment
127 Cedar Street, Sudbury, ON

N'Swakamok Native Friendship Centre ➤ 705-674-2128
Addiction Services — Assessments and referrals
110 Elm Street
https://www.nfcsudbury.org

Alcoholics Anonymous ➤ 705-674 6217
After hours answering service

Narcotics Anonymous ➤ 1-888-811-3887
Email: pr@sudburyareana.com
https://www.sudburyareana.com

Teen Challenge Canada ➤ 249-885-4636
1 Year Residential Treatment Centre for 18 years of age and older struggling with drugs and alcohol
344 Elgin Street - 2nd floor of Samaritan Centre
Email: leanne.watson@teenchallenge.ca – https://www.teenchallenge.ca/

Monarch Recovery Services

Administration ➤ 705-674-4193 or Toll Free 1 877 431-6713
405 Ramsey Road, Sudbury
https://www.monarchrecoveryservices.ca

Contact Monarch Recovery Services to access the services listed below:

- **Women's Treatment —** *35- day live-in, abstinent-based program*
- **Women's After Care —** *4 to 8 months, live-in abstinent-based program. Must have completed a treatment program. Community clients can also access group and individual counselling*
- **Pregnancy Parenting Outreach Program (PPOP) (Women and Men)**
  Pregnant women or parenting children 6 and under — Harm Reduction Program.
- **Addictions Supportive Housing (ASH Program)**
  Supportive housing for individuals who are homeless or at risk of homelessness and are struggling with addiction. Rent subsidy and case management. No self-referrals
- **Men's Recovery Home and Men's Transition Home**
  All male recovery home and transition home 16+
  Abstinent-based 6-month live-in programs.
- **Men's Day Treatment**
  5-Week Harm Reduction Day Program
- **Multifunctional Bed Program**
  Stabilization and live-in program up to 30 days (no external referrals)

Alcoholics Anonymous / Narcotics Anonymous ➤ 1-888-811-3887
➤ 705-674-6217

Medication Assisted Treatment Clinics

OATC Sudbury Clinic ➤ 705-673-1116

Monday:---------- *8 am – 3 pm*
Tuesday to Friday: ---------- *8 am – 5 pm*
Sat. and Sun.: ---------- *9 am – 12 pm*
450 Notre Dame Avenue, Unit #10

VitaHeal ➤ 705-805-6383

Monday to Friday:---------- *9 am – 6 pm*

128 Cedar Street

Northwood Recovery ➤ 705-806-3737 or 1-833-805-3737 (toll-free)

Monday:---------- *8 am – 6 pm*
Tuesday – Friday: ---------- *8 am – 5 pm*
80 Elm Street

Methadone Sudbury ➤ 705-669-1111

Monday to Friday:---------- *8 am – 6 pm*
Saturday and Sunday:-------- *8 am – 12 pm*

310 Larch Street

Harm Reduction

Sudbury & District Health Unit ➤ 705-522-9200

Drop-in's and appointments

Monday to Friday:---------- 8:30 am – 3:30 pm

10 Elm Street, Unit 130, Elm Place

Ontario Aboriginal HIV/AIDS Strategy (OAHAS) ➤ 1-647-490-6339

Outreach & Drop In's (collect calls accepted)

66 Elm Street, suite 108

Réseau ACCESS Network ➤ 705-688-0500

Outreach

111 Larch Street, Suite 400, 4th Floor, Sudbury

Healing with Hope Home (MAP – Managed Alcohol Program**)** ➤ 705-675-7252

200 Larch Street, Sudbury

Counselling and Support

Sudbury Counselling Center ➤ 705-524-9629
Individual and Group Counselling
Open Monday to Friday:------ 8:30 am – 4:30 pm
260 Cedar Street https://counsellingccs.com

Canadian Mental Health Association of Sudbury & Manitoulin ➤ 705-675-7252
Provides a wide range of innovative services and supports to people who are experiencing mental illness and their families.
111 Elm Street, Suite 100 https://www.cmha.ca

Voices for Women — Sudbury Sexual Assault Centre ➤ 705-671-5495
Counsel and support women
96 Larch Street https://www.voicesforwomen.ca

John Howard Society of Sudbury ➤ 705-673-9576
Individuals in conflict with the law
204 Pine Street https://johnhoward.on.ca/sudbury/

Elizabeth Fry Society of Northeastern Ontario ➤ 705-673-1364
Individuals in conflict with the law
204 Elm Street, Sudbury https://www.efryneo.com/

Centre Victoria pour femmes ➤ 705-670-2517
For francophone women experiencing violence
584 Clinton Avenue, Suite 103 (entrance on Perreault Street)
https://www.centrevictoria.ca/

Sudbury Women's Center ➤ 705-673-1916
174 Douglas Street, Suite 201

N'Swakamok Native Friendship Centre ➤ 705-674-2128
Housing, addictions, school, life skills, various support programs
110 Elm Street https://www.nfcsudbury.org

Peer Support North (formely NISA) ➤ 705-222-6472

Peer support, creative expression programs, wellness and recovery groups

36 Elgin Street, 2nd Floor https://nisa.on.ca

Baby's Breath ➤ 705-671-1941 ext. 229

Under 18 pregnancy supports

450 Morin Avenue https://betterbeginningssudbury.ca

Home and Community Care, North East (LHIN) ➤ 1-800-461-2919

(formerly named Community Care Access Centre (CCAC))

Health Care Support & In-home support

Elm Place, Suite 41-C https://healthcareathome.ca/northeast/en

Compass ➤ 705-525-1008

Counselling, parenting support, case management

Monday to Friday:---------- 8:30 am – 6:30 pm

62 Frood Road, Suite 100, Sudbury ON P3C 4Z3 https://compassne.ca

Services we offer for youth and families under the age of 18:

- Counselling, parenting support and case management
- Monday to Friday 8:30 am - 6:30 am
- mindSPACE (Tuesday and Thursday 11 am – 6:30 pm)

Sudbury Youth Wellness Hub ➤ 705-280-7581

65 Larch Street, Sudbury

https://ywhsudbury.ca/

The Sudbury Youth Wellness Hub is an integrated "one-stop-shop" that addresses a gap in care for 12-25 year olds. The Hub addresses needs related to mental health, substance use, primary care, education, employment, training, housing and other community and social services.

- Mental Health Counselling (every Wednesday 12 pm – 6 pm)
- Peer Support (Monday to Friday)
- Primary Care Practitioner (Tuesday and Thursday 12 pm – 4 pm)
- A Place to Hang Out (Monday to Friday)
- Internet Access

One Stop Talk ➤ 1-855-416-8255

Where to Call for Help

Youth 18 and under and parents/cargivers

Monday – Friday: ---------- 12 pm – 8pm

Saturday:---------- 12 pm – 4 pm

https://onestoptalk.ca/

Angels of Hope Against Human Trafficking ➤ 705-822-8630

➤ https://www.aohagainsttrafficking.ca

Email: help@aohagainsttrafficking.ca

Legal Support

Landlord and Tenant Board ➤ 1-888-332-3234
Legal Support for Tenants

Legal Aid Sudbury ➤ 705-673-8182
Legal Support for low-income individuals
40 Elm Street, Suite 271, Sudbury

Sudbury Community Legal Clinic ➤ 705-674-3200
Legal support 30 minute consults with lawyer
Elm Place, Unit 272, 2nd Floor
40 Elm Street, Sudbury

Legal Aid Ontario — Duty Counsel ➤ 705-674-2220
Speak to duty counsel
155 Elm Street, Sudbury

Legal Aid Ontario — Family Duty Counsel ➤ 705-670-9282
Speak to duty counsel
159 Cedar Street, Sudbury

John Howard Society of Sudbury ➤ 705-673-9576
Monday to Friday:---------- 9 am – 4:30 pm
204 Pine Street, Sudbury

Elizabeth Fry Society of Northeastern Ontario ➤ 705-673-1364
Monday to Friday:---------- 9 am – 4 pm
204 Elm Street, Sudbury

Canadian Mental Health Association (CMHA) ➤ 705-675-7252
111 Elm Street, Suite #100

First Nations

N'Swakamok Native Friendship Centre ➤ 705-674-2128
110 Elm Street

Gezhtoojig Employment & Training ➤ 705-524-6772
117 Elm Street

Shkagamik-Kwe Health Center ➤ 705-675-1596
161 Applegrove Street

Atikamekshen Anishnawbek Community Hub
Outreach & Coordination of Services for Atikamekshen Band Members
66 Elm Street, Suite 107,
Outreach Contacts: 705-692-3651 (Ext. 1501 or 1503)

APANO -Aboriginal People's Alliance (Northern Ontario) ➤ Tel:705-670-9252
Fax:705-670-8235
154 Durham St, Sudbury Ontario P3L 3M9

OAHAS — Ontario Aboriginal HIV/AIDS Strategy ➤ 1-647-490-6339
66 Elm Street, suite 108

OAHS — Ontario Aboriginal Housing Services ➤ 705-256-1876
54 Elgin Street, suite 101

How To

I.D. Replacement

Social Insurance Card

Service Canada Centre ➤ 1-800-622-6232
19 Lisgar Street

Birth Certificate /Health Card

Service Ontario ➤ 1-800-267-8097
199 Larch Street, Suite 300

Status Card

Indigenous and Northern Affairs Canada (INAC) ➤ 1-800-567-9604
Elm Place — 2nd floor , 40 Elm Street, Suite 290

Apply for Social Assistance

Ontario Works and ODSP ➤ 1-888-999-1142 ➤ 311
Call to book Intake appointment
Bring ID, Bank Statements, Proof of Rent
199 Larch Street, 9th floor
Online application: https://www.ontario.ca/page/social-assistance?_ga=2.182116199.1335529405.1607714784-1263553950.1607714784

Ontario Disability Support Program (ODSP) ➤ 705-564-4515
Pick-up application that must be fill out by your physician
199 Larch Street, 5th Floor

File Taxes

United Way ➤ 705-560-3330
957 Cambrian Heights Drive

Get a Library Card *(Bring ID with mailing address)*

Main Public Library ➤ 705-673-1155

74 Mackenzie Street

New Sudbury Public Library ➤ 705-688-3952

1346 Lasalle Blvd.

South End Public Library ➤ 705-688-3950

1991 Regent Street

Get a YMCA Membership

Member Assisted Memberships ➤ 705-688-7300

Fill out application, bring proof of income, a void cheque/bank form, 1st payment

140 Durham Street

Places to Hang Out

Basic Recovery — Grace Church

Wednesday: ---------- 7 pm – 9 pm

426 Burton Avenue

NOAH'S Community Hub — APANO ➤ 705-670-9252

Tuesday: ---------- 2:00 pm – 4:30 pm

154 Durham Street

Samaritan Centre Drop-In

Mon – Friday: ---------- 1:00 pm – 4:00 pm

Homelessness Network Contact Info

Intake and registration to city's By-Name List

Housing and case management supports for the chronically homeless (6 months or more of continuous homelessness)

John Howard Society of Sudbury ➤ 705-673-9576 or 705-207-7621
204 Pine Street

Centre de santé communautaire du Grand Sudbury ➤ 705-675-6422

Community Outreach — intake / registration ➤ 705-207-8285

For general program information or inquiries contact :
Coordinator of the Homelessness Network at
705-675-6422 or **rlandry@santesudbury.ca**

Homelessness Network Partners

Centre de santé communautaire du Grand Sudbury

L'ASSOCIATION DES JEUNES DE LA RUE

JohnHoward SOCIETY SUDBURY

N'SWAKAMOK Native Friendship Centre

Elizabeth Fry Society of Northeastern Ontario
La Société Elizabeth Fry du Nord-est de l'Ontario