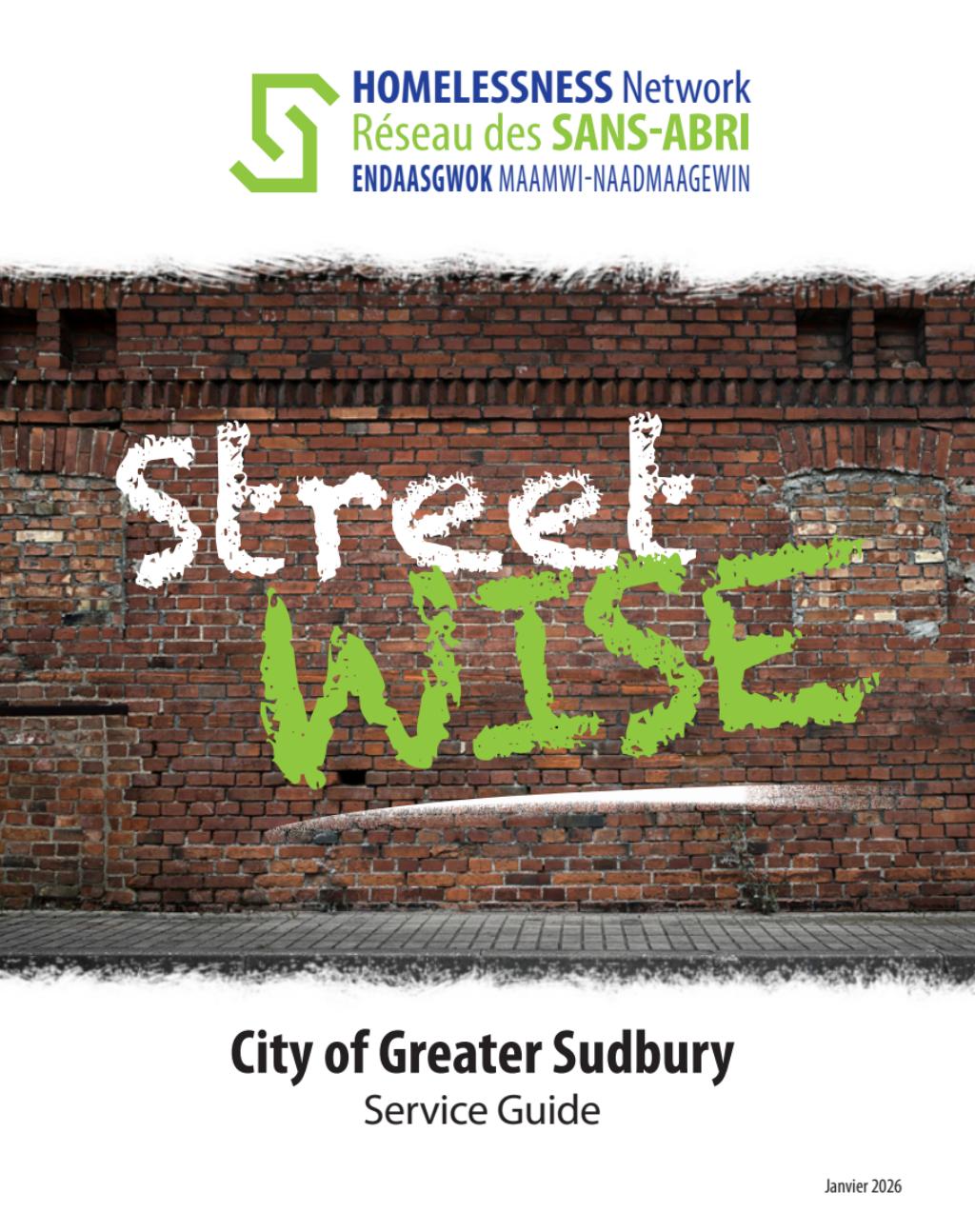




HOMELESSNESS Network
Réseau des **SANS-ABRI**
ENDAASGWOK MAAMWI-NAADMAAGEWIN



Street
Homeless

City of Greater Sudbury

Service Guide

Where to Call for Help



Emergency Numbers

Police, Ambulance & Fire ► 911

Police Non-Emergency ► 705-675-9171

Poison Control ► 1-800-268-9017

Victim Services ► 705-522-6970

Suicide Crisis Helpline ► 9-8-8

Crisis Intervention & Mobile Crisis Team ► 705-675-4760

Office Hours: ----- **8:30 am – 10 pm**

Mobile Hours ----- **10 am – 10 pm**

127 Cedar Street, Sudbury

<https://www.hsnsudbury.ca/portalen/Programs-and-Services/Mental-Health-and-Addictions/Crisis-Intervention-Services>

City Services ► Call 311 (Used needle pick-up)

Social Services Information ► Call 211

Warm Line – Pre-crisis telephone support service ► 1-866-856-9276

Hours: ----- **6 pm – midnight, 365 days of the year**

► <https://www.nisa.on.ca>

Kids Help Phone ► 1-800-668-6868

► <https://www.kidshelpphone.ca/Teens/PhoneUs.aspx>

Extreme Cold Weather Alert Outreach ► 705-688-6975

(Nov. 1st to March 31st)

Angels of Hope Against Human Trafficking ► 705-822-8630

► <https://www.aohagainsttrafficking.ca>

Email: help@aohagainsttrafficking.ca

Are You Homeless?



Shelters

Salvation Army, Cedar Place Women & Family Shelter ► 705-586-3293

For women and Families

261 Cedar Street

YWCA Geneva House ► 705-674-2210

For women fleeing domestic violence (Accessible 24/7)

370 St-Raphael Street

<https://ywcasudbury.ca/programs/geneva-house-shelter/>



Off the Street — CMHA-SM ► 705-562-8512

Hours: ----- 10 pm – 8 am

Low barrier emergency shelter and assistance with Intake to By Name List

200 Larch Street

Safe Harbour House for Women and Gender Diverse People –

Elizabeth Fry Society ► 705-885-1060 or 705-674-1364

Hours: ----- 9 pm – 8 am Open every night

307 Cedar Street

City of Greater Sudbury Client Navigators ► 705-675-2411 press 0

Drop in M-F, 9th Floor, 199 Larch St in O.W. office.

Email: clientnavigator@greatersudbury.ca



Are You Homeless? (continued)

Housing

City of Greater Sudbury Housing Services

Apply for Subsidized Housing ► 705-671-2489 ext. 4678

199 Larch Street, Suite 603

Step 1

Where new applications are brought, waitlist maintenance, bring ID, verification of all sources of income, 3 months of bank statements.

Greater Sudbury Housing ► 705-674-8323

401–10 Elm Street, Elm Place

Step 2

Client can book viewings.

Step 3

Once housed with GSCHC file maintenance reports, pay rent.

Native People of Sudbury Development Corporation ► 705-674-9996

Application for Native Housing

68 Xavier Street

N'Swakamok Native Friendship Centre ► 705-674-2128

Aboriginal Homeless and Housing Support Program

110 Elm Street

<https://www.nfc.sudbury.org>



Are You Homeless? (continued)

Ontario Aboriginal Housing Services (OAHS) ► 705-256-1876

Aboriginal Homeless and Housing Support Program

54 Elgin Street, Suite 101

FINANCIAL SUPPORTS

Ontario Works ► 705-675-2411

Contact worker to apply for CHPI Fund

199 Larch Street, 9th floor

Ontario Disability Support Program (ODSP) ► 705-564-4515

Contact worker to apply for CHPI, LEAP, OESP applications

199 Larch Street, 5th Floor

HousingSupport Program, Homelessness Network ► 705-618-8810

Housing Support Program (CHPI, LEAP, OESP)

Financial assistance for rent and utilities for low income individuals and families (not on O.W. or ODSP)

Tax assistance with Sudbury Community Service Center

<https://www.sudburycommunityservicecentre.ca/fec>

Homelessness Network Central Intake

John Howard Society of Sudbury ► 705-673-9576 / 705-207-7621

Intake & Assessment Worker

204 Pine Street

Intake and By-Name List registration ► 705-280-7888

Intake & Assessment Worker

L'Association des jeunes de la rue

Outreach — 705-207-8285 (cell phone)

Meals



Blue Door Soup Kitchen

Monday to Friday: ----- 11 am – 1:30 pm

344 Elgin Street

<https://www.bluedoorsoup.ca>

Elgin Street Mission ► 705-673-2163

Monday to Friday: ----- Breakfast from 8:00 am – 9:30 am

Saturday/Sunday: ----- Brunch from 10 am – 12 pm

Daily: ----- Supper from 5 pm – 7 pm

344 Elgin Street

<https://www.themission.ca>

Food Banks



Holy Redeemer Food Bank ► 705-566-9409

Call in by Tuesday

Pick-up Thursday: ----- 3 pm – 5 pm

1422 Bancroft Drive

Inner City Home ► 705-675-7550

Monday to Friday: ----- 1 pm – 4 pm

251 Elm Street, West

New Sudbury Food Bank ► 705-675-7550

Tuesday and Thursday: ----- 10 am – 12 pm

1169 Dollard Avenue

St. Matthews Lutheran Church ► 705-673-2933

Wednesdays: ----- 9 am – 1 pm

264 Mackenzie Street

Salvation Army Family Services Food Bank ► 705-673-5893, ext 204

Mon., Tues., Wed. & Fri.: ----- 9 am – 2 pm

Thursday: ----- 10 am – 6 pm

450 Notre Dame Avenue

St. Vincent de Paul Society, Val Caron ► 705-897-1212

Every third week of the month: 10 am – 1 pm

2506 Hwy. 69 North, Val Caron

Pregnancy Care Center/Infant Food Bank ► 705-673-5003

1032 LaSalle Boulevard, Sudbury

Employment



YMCA of Northeastern Ontario ► 705-674-2324

Job search, employment and training programs for youth and adults

10 Elm Street, Elm Place, Suite 132

<https://www.ymcaneo.ca/jobs/>

Spark Employment Services ► 705-671-2544

Job Search, work-shops, e-learning, second career, youth job link

Free Internet for registered clients

435 Notre Dame Ave., Suite 102

<https://www.sudburyemployment.ca/>

Gezhtoojig Employment & Training ► 705-524-6772

Aboriginal employment programs

117 Elm Street

<https://gezhtoojig.ca>

March of Dimes Canada ► 705-674-3377

Serves individuals living with employment barriers

Rainbow Mall, 10 Elm St. #30

<https://www.marchofdimes.ca/EN/programs/employment/Pages/ContactUsEmp.aspx>

<https://www.modemploymentservices.ca/>

Northern Vocational Services ► 705-674-4141

Provides supports and skills to access labor force

117 Elm Street, Sudbury

<https://www.northernvocationalservices.com>

Employment Options Emploi ►

Sudbury: 705-560-1562 — 1560 Lasalle Boulevard

Chelmsford: 705-855-1562 — 3183 Errington, Unit 5

Val Caron: 705-897-5627 — 3140, 69 N, Val Est Mall

Hours of operation: ----- 9 am to 5 pm, Thursdays until 7 pm

<https://employmentoptions.ca>

Access to Free Internet



Greater Sudbury Public Library ► 705-673-1155

74 Mackenzie Street

<https://www.sudburylibraries.ca/en/>

YMCA of Northeastern Ontario ► 705-674-2324

Need to register

10 Elm Street, Elm Place, Suite 132

<https://www.ymcaneo.ca/jobs/>

Independent Living ► 705-675-2121

Need to register

125 Durham Street

<https://www.ilsm.ca>

Réseau ACCESS Network ► 705-688-0500

111 Larch Street, 4th Floor, Suite 400, Sudbury

<https://www.reseauaccessnetwork.com/>

Access for clients only

Atikameksheng Anishnawbek Community Hub

Outreach & Coordination of Services for Atikameksheng Band Members

66 Elm Street, Suite 107,

Outreach Contacts: 705-692-3651 (Ext. 1501 or 1503)

Access to Free Phone



John Howard Society of Sudbury ► 705-673-9576

204 Pine Street

<https://johnhoward.on.ca/sudbury/>

Elizabeth Fry Society of Northeastern Ontario ► 705-673-1364

204 Elm Street

<https://efrysudbury.com>

N'Swakamok Native Friendship Centre ► 705-674-2128

110 Elm Street

<https://www.nfc Sudbury.org>

YMCA of Northeastern Ontario ► 705-674-2324

Elm Place

10 Elm Street, Suite 132

<https://www.sudbury.ymca.ca/employment/>

Réseau ACCESS Network ► 705-688-0500

111 Larch Street, 4th Floor, Suite 400, Sudbury

<https://www.reseaucssesnetwork.com/>

Samaritan Centre Drop-in, Internet, and Phone

Monday to Friday:----- 1 pm – 4 pm

Clothing & Household Items



John Howard Society of Sudbury ► 705-673-9576

Monday to Friday: ----- 9 am – 4:30 pm

204 Pine Street

<https://johnhoward.on.ca/sudbury/>

Clothes for men only

Elizabeth Fry Society of Northeastern Ontario ► 705-673-1364

Monday to Friday: ----- 9 am – 4 pm

204 Elm Street

<https://efrysudbury.com>

Better Beginnings Better Futures — Community Closet ► 705-671-1941

Tuesday & Thursday: ----- 10 am – 1 pm

Saturday: ----- 11 am – 2 pm

450 Morin Avenue

<https://betterbeginningssudbury.ca/community-closet/>

Sudbury Women's Center ► 705-673-1916

Mon., Tues. & Thurs.: ----- 9 am – 4 pm

Wednesday: ----- 1 pm – 8 pm

Friday: ----- 9 am – 11:30 pm

174 Douglas Street, Suite 201

<https://www.facebook.com/sudburywomenscentre/>

St. Vincent de Paul Society, Sudbury ► 705-521-4627

Open Tuesday, Friday, Saturday: 10 am to 3 pm

553 Lavoie Street, Sudbury

St. Vincent de Paul ► 705-897-1212

Referral, \$40 delivery charge in city, \$30 in Valley area

2506 Hwy. 69 North, Val Caron

L'Association des jeunes de la rue ► 705-207-8285

Community Outreach

Personal Needs



Showers, Laundry, Haircuts

Elgin Street Mission ► 705-673-2163

344 Elgin Street

HAIRCUTS : Monday: ----- 9 am – 1 pm

Medical



Sudbury District Nurse Practitioner Clinic ► 705-673-3721

Monday to Friday: ----- 8 am – 2:30 pm (Closed Noon – 1:00 pm)

Walk in hours: ----- 9 am – 10:30 am

Call or come in to make an appointment.

Primary health and social worker available.

200 Larch Street

NORTHWOOD MEDICAL CLINICS

80 Elm Street ► 705-809-7915

Monday – Friday: ----- 9 am – 5 pm

1280 LaSalle Boulevard ► 705-806-7915

Monday to Friday: ----- 8 am – 9 pm

Saturday / Sunday: ----- 8 am – 6 pm

2009 Long Lake Road

Monday to Friday: ----- 8 am – 9 pm ► (705-522-3380)

Saturday / Sunday: ----- 8 am – 4 pm ► (705-809-7915)

Brady Clinic ► 705-688-8833

Monday to Friday: ----- 8 am – 9 pm

359 Riverside Drive, Suite #101

Minnow Lake Medical Clinic ► 705-222-6337

Monday to Thursday: ----- 8 am – 4 pm

Friday: 8 am – 12 pm

1975 Bancroft Drive

Notre Dame Walk-In Clinic ► 705-671-9797

Monday to Thursday: ----- 4 pm – 8 pm

430 Notre Dame Avenue

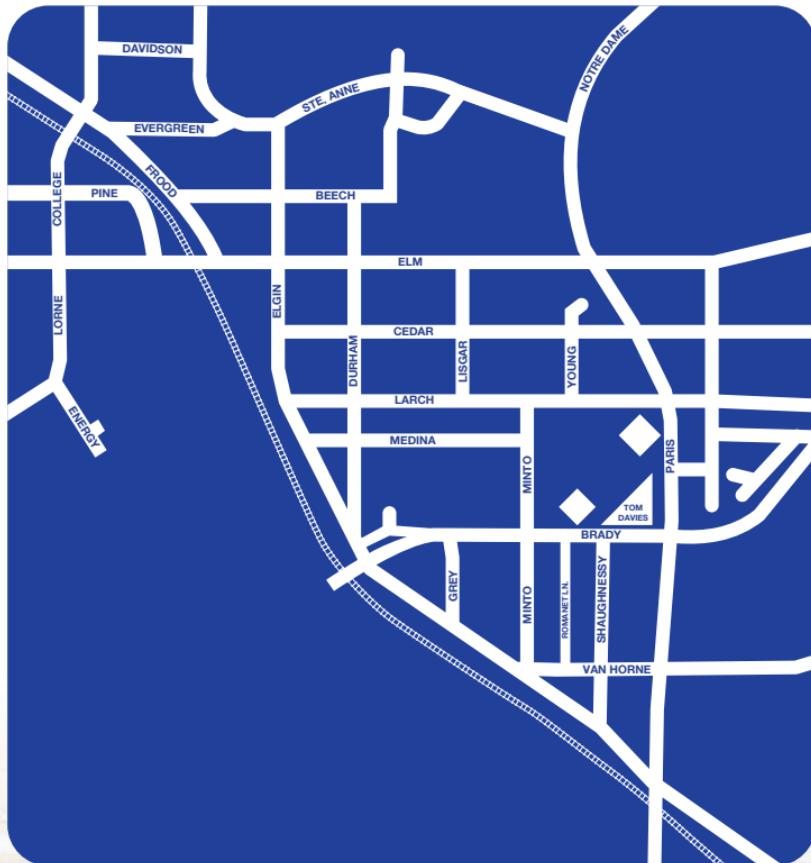
Dental



Cambrian Dental Clinic ► 705-524-7366

1400 Barrydowne Rd, Room 2238, Cambrian campus. FREE dental care by supervised dentistry students

<https://cambriancollege.ca/campus-life/student-health/dental-clinic/>



Thrift Stores



Jarret Value Center ➤ 705-525-5100

Monday to Friday: ----- 10 am – 3:30 pm

Saturday: ----- 9:30 am – 4:30 pm

760 Notre Dame Avenue

Sudbury Women's Center ➤ 705-673-1916

Monday: ----- 9 am – 11:30 am

Tuesday to Thursday: ----- 9 am – 11 am & 1 pm to 4 pm

Friday & Weekend: ----- Closed

174 Douglas Street, Suite 201

Addiction Services



HSN Withdrawal Management Service ► 705-671-7366

Short-term withdrawal management for individuals who need time to detox before treatment begins

336 Pine Street

Safe Beds Program (HSN) ► 705-671-7366

Crisis shelter through HSN for non-violent individuals with no housing, short-term stay of 7–10 days.

Located at 336 Pine Street

R.A.A.M. (Rapid Access Addiction Medicine) Clinic ► 705-523-7100, ext. 1875

Treatment for alcohol or opioid use.

Open Monday to Friday: ----- 8:00 am – 4:00 pm

127 Cedar Street, 2nd Floor, Sudbury

Outpatient Addictions and Gambling Services ► 705-523-4988, ext. 4211

This service offers a wide range of individual and group counselling and outpatient treatment

127 Cedar Street, Sudbury, ON

N'Swakamok Native Friendship Centre ► 705-674-2128

Addiction Services — Assessments and referrals

110 Elm Street

<https://www.nfc Sudbury.org>

Alcoholics Anonymous ► 705-674 6217

After hours answering service

Narcotics Anonymous ► 1-888-811-3887

Email: pr@sudburyareana.com

<https://www.sudburyareana.com>

Monarch Recovery Services

Administration ► 705-674-4193 or Toll Free 1 877 431-6713

405 Ramsey Road, Sudbury

<https://www.monarchrecoveryservices.ca>

Contact Monarch Recovery Services to access the services listed below:

- **Women's Treatment** — *35-day live-in, abstinent-based program*
- **Women's After Care** — *4 to 8 months, live-in abstinent-based program. Must have completed a treatment program. Community clients can also access group and individual counselling*
- **Pregnancy Parenting Outreach Program (PPOP) (Women and Men)**
Pregnant women or parenting children 6 and under — Harm Reduction Program.
- **Addictions Supportive Housing (ASH Program)**
Supportive housing for individuals who are homeless or at risk of homelessness and are struggling with addiction. Rent subsidy and case management. No self-referrals
- **Men's Recovery Home and Men's Transition Home**
*All male recovery home and transition home 16+
Abstinent-based 6-month live-in programs.*
- **Men's Day Treatment**
5-Week Harm Reduction Day Program
- **Multifunctional Bed Program**
Stabilization and live-in program up to 30 days (no external referrals)

Alcoholics Anonymous / Narcotics Anonymous ► 1-888-811-3887

► 705-674-6217

Medication Assisted Treatment Clinics

OATC Sudbury Clinic ► 705-673-1116

Monday:----- 8 am – 3 pm

Tuesday to Friday:----- 8 am – 5 pm

Sat. and Sun.:----- 9 am – 12 pm

450 Notre Dame Avenue, Unit #10

VitaHeal ► 705-805-6383

Monday to Friday:----- 9 am – 6 pm

128 Cedar Street

Northwood Recovery ► 705-806-3737 or 1-833-805-3737 (toll-free)

Monday:----- 8 am – 6 pm

Tuesday – Friday:----- 8 am – 5 pm

80 Elm Street

Methadone Sudbury ► 705-669-1111

Monday to Friday:----- 8 am – 6 pm

Saturday and Sunday:----- 8 am – 12 pm

310 Larch Street

Harm Reduction



Sudbury & District Health Unit ► 705-522-9200

Drop-in's and appointments

Monday to Friday: ----- 8:30 am – 3:30 pm

10 Elm Street, Unit 130, Elm Place

Ontario Aboriginal HIV/AIDS Strategy (OAHAS) ► 1-647-490-6339

Outreach & Drop In's (collect calls accepted)

66 Elm Street, suite 108

Réseau ACCESS Network ► 705-688-0500

Outreach

111 Larch Street, Suite 400, 4th Floor, Sudbury

Healing with Hope Home (MAP – Managed Alcohol Program) ► 705-675-7252

200 Larch Street, Sudbury

Counselling and Support



Sudbury Counselling Center ► 705-524-9629

Individual and Group Counselling

Open Monday to Friday:----- 8:30 am – 4:30 pm

260 Cedar Street

<https://counsellingccs.com>

Canadian Mental Health Association of Sudbury & Manitoulin ► 705-675-7252

Provides a wide range of innovative services and supports to people who are experiencing mental illness and their families.

111 Elm Street, Suite 100

<https://www.cmha.ca>

Voices for Women — Sudbury Sexual Assault Centre ► 705-671-5495

Counsel and support women

96 Larch Street

<https://www.voicesforwomen.ca>

John Howard Society of Sudbury ► 705-673-9576

Individuals in conflict with the law

204 Pine Street

<https://johnhoward.on.ca/sudbury/>

Elizabeth Fry Society of Northeastern Ontario ► 705-673-1364

Individuals in conflict with the law

204 Elm Street, Sudbury

<https://efrysudbury.com>

Centre Victoria pour femmes ► 705-670-2517

For francophone women experiencing violence

584 Clinton Avenue, Suite 103 (entrance on Perreault Street)

<https://www.centrevictoria.ca/>

Sudbury Women's Center ► 705-673-1916

174 Douglas Street, Suite 201

N'Swakamok Native Friendship Centre ► 705-674-2128

Housing, addictions, school, life skills, various support programs

110 Elm Street

<https://www.nfc Sudbury.org>

Northern Initiative for Social Action (NISA) ► 705-222-6472

Peer support, creative expression programs, wellness and recovery groups

36 Elgin Street, 2nd Floor

<https://nisa.on.ca>

Baby's Breath ► 705-671-1941 ext. 229

Under 18 pregnancy supports

450 Morin Avenue

<https://betterbeginningssudbury.ca>

Home and Community Care, North East (LHIN) ► 1-800-461-2919

(formerly named Community Care Access Centre (CCAC))

Health Care Support & In-home support

Elm Place, Suite 41-C

<https://healthcareathome.ca/northeast/en>

Compass ► 705-525-1008

Counselling, parenting support, case management

Monday to Friday: ----- 8:30 am – 6:30 pm

62 Frood Road, Suite 100, Sudbury ON P3C 4Z3 <https://compassne.ca>

Services we offer for youth and families under the age of 18:

- Counselling, parenting support and case management
- Monday to Friday 8:30 am - 6:30 am
- mindSPACE (Tuesday and Thursday 11 am – 6:30 pm)

Sudbury Youth Wellness Hub ► 705-280-7581

140 Durham Street (located in the YMCA), Sudbury ON P3E 3M7

<https://ywhsudbury.ca/>

The Sudbury Youth Wellness Hub is an integrated “one-stop-shop” that addresses a gap in care for 12-25 year olds. The Hub addresses needs related to mental health, substance use, primary care, education, employment, training, housing and other community and social services.

- Mental Health Counselling (every Wednesday 12 pm – 6 pm)
- Peer Support (Monday to Friday)
- Primary Care Practitioner (Tuesday and Thursday 12 pm – 4 pm)
- A Place to Hang Out (Monday to Friday)
- Internet Access

One Stop Talk ► 1-855-416-8255

Where to Call for Help

Youth 18 and under and parents/caregivers

Monday – Friday: ----- 12 pm – 8pm

Saturday: ----- 12 pm – 4 pm

<https://onestoptalk.ca/>

Angels of Hope Against Human Trafficking ► 705-822-8630

► <https://www.aoagainsttrafficking.ca>

Email: help@aoagainsttrafficking.ca

Legal Support



Landlord and Tenant Board ► 1-888-332-3234

Legal Support for Tenants

Legal Aid Sudbury ► 705-673-8182

Legal Support for low-income individuals

40 Elm Street, Suite 271, Sudbury

Sudbury Community Legal Clinic ► 705-674-3200

Legal support 30 minute consults with lawyer

Elm Place, Unit 272, 2nd Floor

40 Elm Street, Sudbury

Legal Aid Ontario — Duty Counsel ► 705-674-2220

Speak to duty counsel

155 Elm Street, Sudbury

Legal Aid Ontario — Family Duty Counsel ► 705-670-9282

Speak to duty counsel

159 Cedar Street, Sudbury

John Howard Society of Sudbury ► 705-673-9576

Monday to Friday: ----- 9 am – 4:30 pm

204 Pine Street, Sudbury

Elizabeth Fry Society of Northeastern Ontario ► 705-673-1364

Monday to Friday: ----- 9 am – 4 pm

204 Elm Street, Sudbury

Canadian Mental Health Association (CMHA) ► 705-675-7252

111 Elm Street, Suite #100

First Nations



N'Swakamok Native Friendship Centre ► 705-674-2128

110 Elm Street

Gezhtoojig Employment & Training ► 705-524-6772

117 Elm Street

Shkagamik-Kwe Health Center ► 705-675-1596

161 Applegrove Street

Atikameksheng Anishnawbek Community Hub

Outreach & Coordination of Services for Atikameksheng Band Members

66 Elm Street, Suite 107,

Outreach Contacts: 705-692-3651 (Ext. 1501 or 1503)

APANO -Aboriginal People's Alliance (Northern Ontario) ► Tel:705-670-9252

Fax:705-670-8235

154 Durham St, Sudbury Ontario P3L 3M9

OAHAS — Ontario Aboriginal HIV/AIDS Strategy ► 1-647-490-6339

66 Elm Street, suite 108

OAHS — Ontario Aboriginal Housing Services ► 705-256-1876

54 Elgin Street, suite 101

How To



I.D. Replacement

Social Insurance Card

Service Canada Centre ► 1-800-622-6232
19 Lisgar Street

Birth Certificate /Health Card

Service Ontario ► 1-800-267-8097
199 Larch Street, Suite 300

Status Card

Indigenous and Northern Affairs Canada (INAC) ► 1-800-567-9604
Elm Place — 2nd floor , 40 Elm Street, Suite 290

Apply for Social Assistance

Ontario Works and ODSP ► 1-888-999-1142 ► 311

Call to book Intake appointment

Bring ID, Bank Statements, Proof of Rent

199 Larch Street, 9th floor

Online application: https://www.ontario.ca/page/social-assistance?_ga=2.182116199.1335529405.1607714784-1263553950.1607714784

Ontario Disability Support Program (ODSP) ► 705-564-4515

Pick-up application that must be fill out by your physician

199 Larch Street, 5th Floor

File Taxes

United Way ► 705-560-3330
957 Cambrian Heights Drive

Get a Library Card (*Bring ID with mailing address*)

Main Public Library ► 705-673-1155

74 Mackenzie Street

New Sudbury Public Library ► 705-688-3952

1346 Lasalle Blvd.

South End Public Library ► 705-688-3950

1991 Regent Street

Get a YMCA Membership

Member Assisted Memberships ► 705-688-7300

Fill out application, bring proof of income, a void cheque/bank form, 1st payment

140 Durham Street



Places to Hang Out



Northern Initiative for Social Action (NISA) ► 705-222-6472

Mon – Friday: ----- 8:30 am – 4:00 pm with some evening support groups

Membership required (free to access).

Active participation in programming expected | 36 Elgin Street

Basic Recovery — Grace Church

Wednesday: ----- 7 pm – 9 pm

426 Burton Avenue

NOAH'S Community Hub — APANO ► 705-670-9252

Tuesday: ----- 2:00 pm – 4:30 pm

154 Durham Street

Samaritan Centre Drop-In

Mon – Friday: ----- 1:00 pm – 4:00 pm

Homelessness Network Contact Info

Intake and registration to city's By-Name List

*Housing and case management supports for the chronically homeless
(6 months or more of continuous homelessness)*

John Howard Society of Sudbury ► 705-673-9576 or 705-207-7621
204 Pine Street

Centre de santé communautaire du Grand Sudbury ► 705-280-7888

Community Outreach — intake / registration ► 705-207-8285

For general program information or inquiries contact:

Coordinator of the Homelessness Network at
705-207-5518 or rlandry@santesudbury.ca

Homelessness Network Partners



Centre de
santé communautaire
du Grand Sudbury

John Howard
SOCIETY SUDBURY



N'SWAKAMOK
Native Friendship Centre



Elizabeth Fry Society of Northeastern Ontario
La Société Elizabeth Fry du Nord-est de l'Ontario

